

Good Working Practice to Look After Your Commercial Dishwasher

Good commercial dishwashers are robust and produce outstanding results. However, if not looked after properly, even the best dishwashers will become blocked, inefficient, damaged and in need of repair.



1. Follow The User Guide

As simple as it sounds! The instruction manual has lots of important and helpful information specific to the machine and using this will help keep it in the best condition.



2. Clean The Dishwasher Regularly

Give the dishwasher a good clean at least after each session (e.g. breakfast, lunch and evening meal), and remove the spray arms and run under running water at least once a day, to prevent blockages.



3. Clean The Dishwasher Thoroughly

Empty the machine first then take out the filter trays and wash under fresh running water - use a brush to clean the awkward nooks and crannies. If you see pink on the dishwasher this is food protein and needs to be cleaned.



4. Scrape And Rinse

Scrape and rinse items before putting in the dishwasher to avoid blockages and damage to the machine.



5. Do Not Pre-Soak Items In Washing Up Liquid

Washing up liquid going into the dishwasher will cause over foaming and damage the dishwasher's drain pump.



6. Leave The Hood Open

If you have a Hood/Pass Through dishwasher, leave the hood up slightly when not in use to cool down and reduce the risk of bacteria build up.



7. Check Salt Levels and Descale

Regularly check and top up salt levels, and descale the dishwasher. This prevents damage to heating elements, motors, seals and the boiler.



8. Do Not Slam

Pushing trays in too firmly, slamming the hood down or pushing the door closed too harshly can damage the door locks, warp the door, break the tray wheels and cause internal damage.



9. Contact JTM Service

If there are errors, report it to your support company (e.g. JTM Service) who can advise the best course of action.



10. Planned Preventative Maintenance

Regular maintenance from your specialist commercial dishwasher support company ensures your machine stays in the best possible condition, reducing breakdowns and saving cost.